

Council of Ambulance Authorities Inc.

Terms and Conditions



The CAA Congress 'Congress' is organised and run by the Council of Ambulance Authorities. By registering for any part of the Congress you agree to the terms and conditions set out below.

Registration and payment

To register for Congress, delegates must register online and follow any directions set out. Payment is due in full at the time of registration and your registration will not be confirmed until payment is received and may be subject to cancellation.

Please contact the Council of Ambulance Authorities on events@caa.net.au if you do not receive a confirmation email.

If a person is registering on behalf of a delegate/s it is the responsibility of that person to notify the delegate of the terms and conditions of registering, for which they will be agreeing to on the behalf of the delegate. Responsibility also includes providing full details of the delegate/'s registration details as confirmed.

Payment in full must be received at time of registration. In the event the full payment is not received before the deadline indicated, the delegate may be refused entry to the conference/event and the registration will be considered as a cancellation.

Payment can be made by credit card, Visa, MasterCard and may incur credit card surcharges. Electronic Funds Transfer (EFT) is available in advance of the conference/event. Bank details are displayed on all invoices issued. All fees states are in Australian dollars and include GST unless otherwise stated.

Any changes to your registration or transfer to another delegate, must be emailed to events@caa.net.au

Cancellation and Substitution Policy

You may substitute a delegate at any time, without penalty.

Notice of cancellation and request for a refund, by individuals or groups, must be received in writing by email to Council of Ambulance Authorities, events@caa.net.au

The date of the email receipt will be the bases for considering refunds. Refunds will be made after the conference less an administration fee of \$150.00 per person.

The following cancellation charges apply for Congress:

- 60 days prior to Congress: Full refund
- Between 30 and 59 days prior to Congress: 50% refund
- Within 29 days prior to Congress: No refund (application for refund will be considered under exceptional circumstances)

No refund will be granted for failure to attend/no show.

In the unlikely event of the programme being cancelled by the organiser, a full refund will be made. Liability will be limited to the amount of the fee paid by the delegate and there will not be any additional liability to the Council of Ambulance Authorities, or any other individual associated with the event organisation.

In the event Congress cannot be held or is postponed due to events beyond the control of the conference organisers (force majeure) or due to events which are not attributable to wrongful intent or gross negligence of the conference organisers, liability will be limited to the amount of the fee paid by the delegate and there will not be any additional liability to the Council of Ambulance Authorities, or any other individual associated with the event organisation. Under these circumstances, the conference organisers reserve the right to refund the fees paid minus an administration fee of \$150 per person.

Accommodation

Accommodation is available as part of the delegate registration process. Accommodation bookings cannot be changed or cancelled within 30 days of your arrival date. However, name changes on the reservation are permitted.

Photography and Filming

Each delegate acknowledges and agrees that:

- (a) he or she may be photographed, videotaped or otherwise recorded by CAA in connection with Congress to produce photographic images, film recordings, sound recordings and other material incorporating a delegate's appearance, likeness, voice, quotations, comments and name;
- (b) CAA may use, reproduce, publish, broadcast, distribute, commercialise, adapt, modify, edit, sell, exhibit, store, dispose of, deal with or otherwise exploit in any media such comments or images (or any part of the Images) (Materials) for the purpose of CAA's future promotional and marketing purposes throughout the world (including without limitation, on the internet, such as CAA's website) without further reference or compensation to them;
- (c) he or she consents to the images being taken by or on behalf of CAA and understands that the patron may be identifiable in the materials; and
- (d) he or she waives all rights (if any) to inspect or approve the materials or their use by CAA in exercising the rights granted under this paragraph or control the use or disclosure of the Materials.

Insurance

Registration fees do not include insurance. All conference participants are advised to procure their own insurance to cover all risks including (but not limited to) costs of travel, accommodation, conference fees, personal property, health and medical expenses, injury, death and all other risks. The conference, host organisation and organisers will not be held liable for any claims under any circumstances.

Liability

In the event of industrial disruption or other unforeseen circumstances, the Host, Organising Committee and the Council of Ambulance Authorities accept no responsibility for loss of monies incurred by delay or cancellation.

Views expressed by speakers, sponsors and/or exhibitors are their own. The Council of Ambulance Authorities cannot accept liability for any advice given, or views expressed, by any speaker, sponsor and/or exhibitor at the Congress or in any material provided to delegates. In addition, the Council of Ambulance Authorities shall not be responsible or liable for any direct or indirect loss of damage of any sort incurred as the result of the services or information provided in connection with the event.

Privacy

During the process of registration, the Council of Ambulance Authorities will gather and record personal information necessary for your attendance. All personal information is gathered, stored and disseminated in accordance with the National Privacy Principles.

General

The Council of Ambulance Authorities reserves the right to change, amend, add or remove any of the above terms without prior notice. If one or more of the conditions outlined in these Terms & Conditions should be or become invalid, the remaining conditions will continue to be valid and apply. These Terms and Conditions apply to all participants of the Congress including speakers, sponsors and exhibitors.

All details are correct at the time of publication. The Council of Ambulance Authorities reserve the right to change the program and social functions at any time without notice.